



RETURN MERCHANDISE REQUEST

Please complete and submit this form via email to CustomerService@pcxco.com subject line "REQUEST FOR RMA". Your Sales Representative will be notified to coordinate and facilitate your request. Please allow at least five (5) business days for processing. Affix any related documents for our consideration if necessary. Thank You.

Date: _____ Customer: _____

Contact/Buyer: _____ Ph# _____ Email _____

PO# _____ Invoice# _____

Item/Part/Customer# _____ Quantity: _____ Date Code _____

REASON FOR RETURN: (please check)

- Duplicate Shipment
 - Incorrect Products Shipped
 - Damage Products in Shipment
 - Quantity Short Shipped
 - Missing C of C, Packing List etc
 - Non-Conforming Products Shipped
 - Order Error (Customer Oversight)
 - Other, please state
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ATTACHED:

- Product Quality Report
- Test Report

REQUEST FOR:

- Full Refund
- Credit to Account
- Replace Products
- Complete Short Shipment (If available)

(For PCX use)

Reviewed by: _____ Date _____